SpotBot™

USER'S GUIDE

BISSELL®

WE MEAN CLEAN

1200/7887 Series

Thanks / Consumer Services 2

Safety Instructions 3

Special Features 4

Product View 5-6

Product Features / Assembly 7-8

Operation 8-9

Clean-Up / Storage 9-12

Troubleshooting 13-14

Replacement Parts 15

About Your Warranty 16

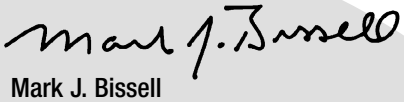
Thanks for buying a BISSELL SpotBot™

We're glad you purchased a BISSELL SpotBot™. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your SpotBot is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services Department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your SpotBot.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
President and Chief Executive Officer

Thanks for buying a BISSELL SpotBot™

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday	8 a.m. — 10 p.m. ET
Saturday	9 a.m. — 8 p.m. ET

Or write:
BISSELL HOMECARE, INC
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 16 for details.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your SpotBot™

⚠ WARNING - To reduce the risk of fire, electric shock, or injury:

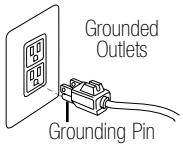
- Use indoors only.
- Use only BISSELL cleaning products intended for use in this appliance.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not handle SpotBot plug or appliance with wet hands.
- Do not put any object into appliance openings or use with blocked openings. Keep free of dust, lint, hair, and anything that may reduce air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Keep appliance on a level surface.
- Be extra careful when cleaning stairs.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not pick up hot or burning objects, such as cigarettes matches or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not use appliance in an enclosed space filled with vapors given off by oil based thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not use with damaged cord or plug.
- Turn off all controls before unplugging.
- Unplug from outlet when not in use and before conducting maintenance and troubleshooting.
- Do not use **SpotBot** if it is not working as it should, has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.
- Unplug by grasping the plug, not the cord. Do not unplug by pulling on cord.
- Always connect to a properly grounded outlet; see grounding instructions.
- Do not use without Tanks in place.
- Do not modify the 3-prong grounded plug.

WARNING: The Power Cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm.
WASH HANDS AFTER HANDLING.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



⚠WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

This model is for household use only.

Special Features of your SpotBot™

Congratulations on the purchase of your new SpotBot, Handsfree Compact Deep Cleaner. SpotBot will become a household favorite for cleaning the spots and stains that occur in your home.

SpotBot was designed for use in cleaning up various types of spots and stains. Spots and stains can happen when we know about it…a child spills a glass of juice or a cup of coffee is knocked off an end table. Some spots and stains happen when we aren't even aware of them, such as pet stains or when a child "forgets" to tell you they spilled.

SpotBot is a revolutionary and unique design by the leader in Home Cleaning Innovation. Since SpotBot is a unique product in the marketplace, please review the summary below of commonly used terms and phrases throughout this manual:

Handsfree Cleaning™ The benefit of Handsfree Cleaning is that the SpotBot will do the work for you while you do something else.

Automatic Smart System™ The Automatic Smart System removes any doubt or guessing on how to clean spots and stains. It features a Control Panel and has 2 cycles of cleaning you can choose from. Once you have selected your cycle, your SpotBot has been designed to spray, brush, and suction up the spots and stains. Depending on the cycle you have chosen, SpotBot will spray, brush and suction in different combinations. This has all been tested and proven to deliver superior cleaning results. It also takes the guesswork out of cleaning for you. The 2 types of cleaning cycles are.

Surface Stains This cycle is approximately 3 minutes long. This cycle is for stains that are more recent, ones that just recently happened or those that are more on the surface. They have not had much time to begin setting into the carpet fibers.

Set-In Stains This will serve best on stains that have had a period of time to set-in and penetrate carpet fibers. These are typically the most difficult types of stains. This cycle is about 6 minutes long.

Manual /Hose This mode allows you to remove the Vacuum Flex Hose and clean upholstery, car interiors, stairs or anywhere you would like to work on the stain yourself.

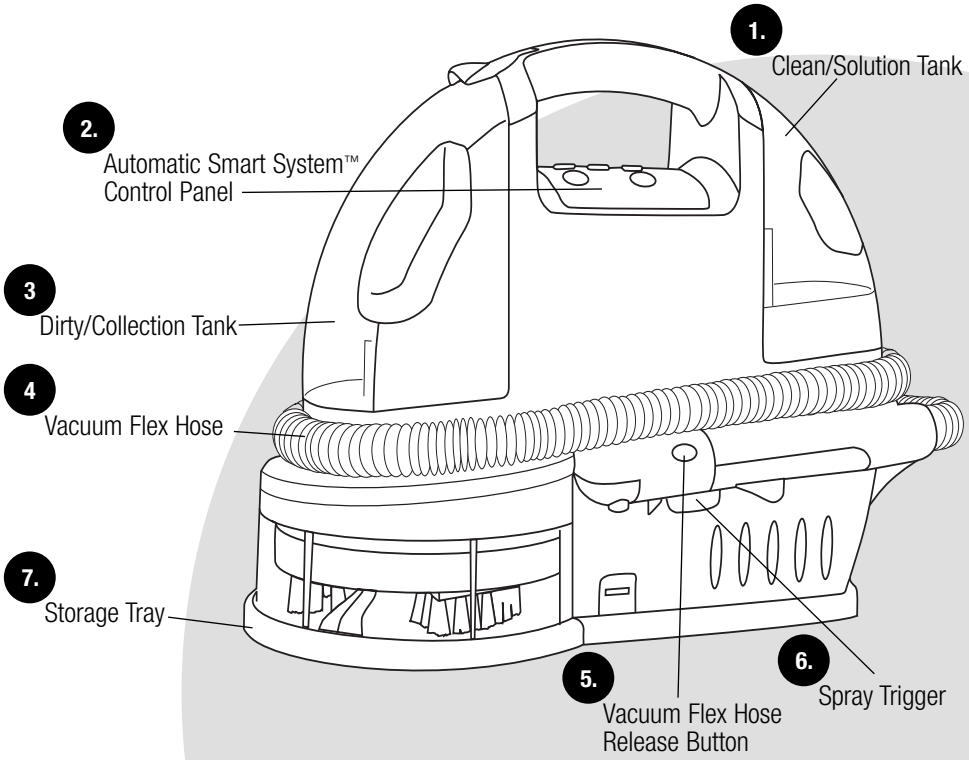
Automatic Smart System Status Indicators These lights will inform you of what is going on during one of the cycles you have chosen – either Surface or Set-In. When the cycle is complete you will see the "Finish" light illuminate and hear a "beep".

Little Green® Formula Is the formula used in all of BISSELL's handheld and compact deep cleaning machines. This is required for use on all types of spots and stains, mixed with water some stains will require BISSELL Pet Odor & Stain Removal™ Formula.

Oxy GEN2 An active Oxygen Booster that works with Little Green Formula in the SpotBot to permanently remove stains like red wine, coffee, cola and fruit juice.

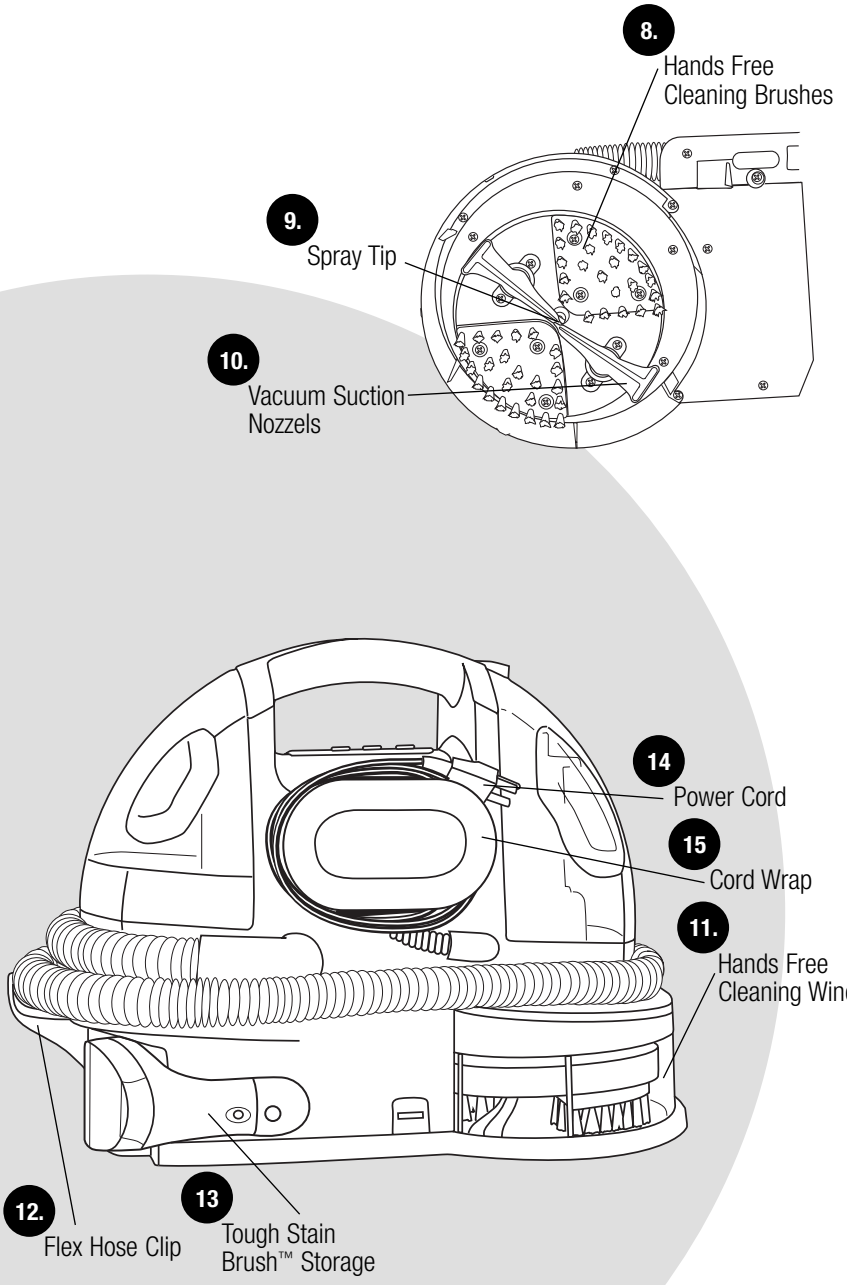
Product View

⚠ WARNING:
Do not plug in your SpotBot until you have completely reviewed the following instructions and have become familiar with all instructions and operating procedures.



⚠ CAUTION: **Use only BISSELL Little Green® Formula and Pet Odor & Stain Removal™ Formula in your cleaner. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void warranty. Do not use chemical spot cleaners or solvent-based soil removers. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.**

Product View



SpotBot Product Features

Front View

1. **Clean/Solution Tank** Is located to the right of the unit when you are facing the unit.
2. **Automatic Smart System™ Control Panel** located in the center of the unit and is where you will begin selection of the Smart Cleaning Cycle you would like to use (Detailed instructions on page 8).
3. **Dirty/Collection Tank** Looking at the front of the unit, the Dirty/Collection tank is on the left side.
4. **Vacuum Flex Hose** wraps around the center of the unit. This serves as the travel path for dirty water and formula that is suctioned up into the Dirty/ Collection tank.
5. **Vacuum Flex Hose Release Button** Press this button to release the Flex Hose to attach the Tough Stain Brush for manual cleaning.
6. **Spray Trigger** When cleaning in the Manual Mode, depress the Spray Trigger to spray water and formula unto the area to be cleaned.
7. **Storage Tray** Is provided for when the unit is stored.

Underside View

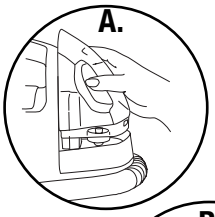
8. **Handsfree Cleaning Brushes** Provide the cleaning action when using the Surface Stain or Set-In Handsfree Cleaning cycles.
9. **Spray Tip** Water and Solution are dispensed here when cleaning in the Handsfree mode.
10. **Vacuum Suction Nozzles** Provide the suction path when using the Handsfree Cleaning cycles.

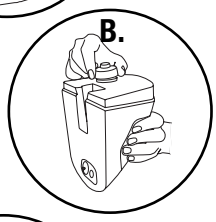
Back View

11. **Handsfree Cleaning Window** Provides an area to see the Handsfree Cleaning Action.
12. **Flex Hose Clip** Is attached to the unit and is a guide for the Vacuum Flex Hose.
13. **Tough Stain Brush™ Storage** The Tough Stain Brush is conveniently stored on board.
14. **Power Cord** Has a three-prong plug and stores on the back of the unit around the Oval Cord Wrap.

    NOTE: Unwrap the Power Cord completely before operating the unit.
15. **Oval Cord Wrap** Serves as a guide for the Power Cord for storage. The Oval Cord Wrap can be gently pushed in during use.

Getting Ready





1. To fill the Clean Tank:

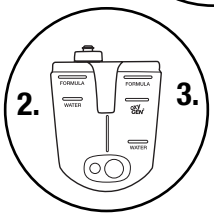
   A. Remove the Clean Tank by lifting it straight up and then away from the unit.

   B. Unscrew the cap at the bottom of the Clean Tank.

There are 2 ways you can fill and use the tank:

2. For common stains such as dirt, grime, pet, or oily stains, use the fill lines on the left side of the tank and fill with Little Green formula (trial sizes included) and water.

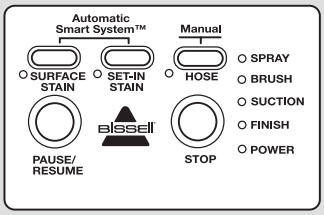
3. For dye based stains such as coffee, fruit juices, cola and red wine, use the fill lines on the right hand side of the unit and fill with Little Green and Oxy GEN2 formulas (trial sizes included) and water.



How To Begin

Using the Automatic Smart System™

Your new SpotBot features an Automatic Smart System that takes the guesswork out of spot and stain cleaning. With the touch of a button, you can select the cleaning cycle to use your preferred method of cleaning.



1. **Surface Stain Cycle** This cycle has been designed for stains that are on the surface of your carpeting. Typically the stains that have just happened and have not had time to penetrate deep into your carpet fibers. This cycle will run for approximately 3 minutes.

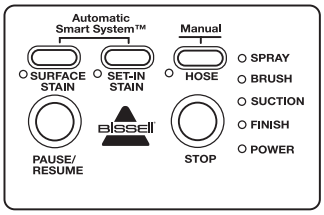
2. **Set-In Stain Cycle** This will serve best on stains that have had a period of time to set-in and penetrate deep into your carpet fibers. These are typically the most difficult stain types to remove. This cycle runs for approximately 6 minutes.

3. **Manual / Hose** By selecting this option you can clean spots and stains manually on surfaces such as upholstery, car interiors, stairs or anyplace you have a need to clean yourself.

Tip:

Before spot cleaning with the SpotBot's Handsfree feature, dry vacuum the area first.

How To Begin Continued



4. **Pause/Resume** Is used to check the status of a cleaning cycle (Surface Stain or Set-In). If you hit the Pause button once, it pauses the cleaning cycle it is currently in. By pressing it one more time to Resume, you will pick up in the cleaning cycle where you left off.

5. **Stop** By depressing the Stop button, you will stop your SpotBot in either the Surface or Set-In stain cycle. To begin cleaning again, you will need to select one of the 2 cycles.

6. **Status Indicators** Much like the dishwasher in your kitchen, the Status Indicators will instruct you as to what is going on within a cleaning cycle. You will hear changes in the sound of the machine at different points in a cycle. When your selected cleaning cycle is complete, the Finish light will illuminate and you will hear a “beep” every 5 seconds until you depress the stop button.

Tip:

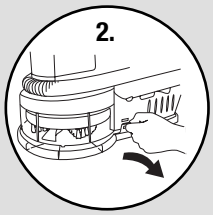
Some spots and spills require that you pick up the chunky debris with a rag or towel before you begin cleaning in the Handsfree or Manual cycles.

Tip:

If the unit accidently tips or is tilted, the Handsfree cleaning brushes will stop.

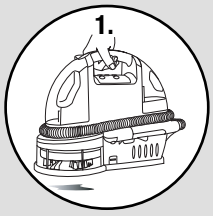
To Begin Cleaning

1. Plug your SpotBot in. The Power light will illuminate instructing you that there is power to the unit and it is ready to go.
2. Remove the clear tray from the base.
3. Place the filled Clean/Solution tank on to the unit

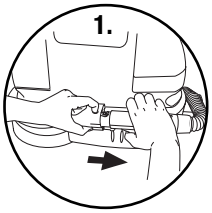


For Handsfree Cleaning

1. Place the unit directly over the spot or stain, making sure the stain is in the center of the Handsfree cleaning area.
2. Select which cleaning cycle, Surface Stain or Set-In you would like to begin with. Your SpotBot will begin spraying, brushing and suctioning up the spots and stains, in its pre-programmed cycle. Both cycles have been tested and proven to deliver superior cleaning results, taking the guesswork out of cleaning for you.

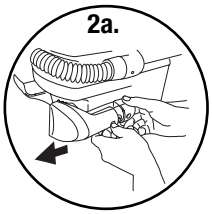


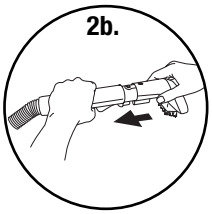
For Manual/Hose Cleaning



1. Remove the Hose from the unit, by depressing the Release Button.

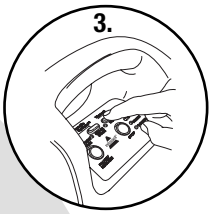
2. **a.** Remove the Tough Stain Brush from the back of the unit.
   b. Attach the Tough Stain Brush onto the Flex Hose.





3. Select the Manual/Hose button on the control panel.

   NOTE: In manual mode the unit will not turn on until the wand is removed from the receiver. If it is not removed with in 30 seconds of pushing the start button, the unit will shut off.



4. Begin cleaning by holding the tool above the soiled surface. Depress the Spray Trigger to apply the cleaning solution to the soiled area. Using the brush on the tool, gently scrub the area to be cleaned. For thorough cleaning, apply additional water and solution while brushing the soiled area you are cleaning. Apply downward pressure on the tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.

5. As a final step, use “drying strokes” (by not depressing the Spray Trigger) to remove as much liquid/moisture as possible. Repeat this step as often as necessary.

Tip:

If the unit accidently tips or is tilted, the Handsfree Cleaning Brushes will stop.

Tip:

One of the effective ingredients in Oxy GEN2 is Hydrogen Peroxide. Certain people may be affected by the product when it comes into contact with their skin; it may turn the skin white and/or cause tingling. Washing your hands after use and applying hand lotion will remove any possible white discoloration.

Tip:

Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.

When You're Finished

For Handsfree Cleaning

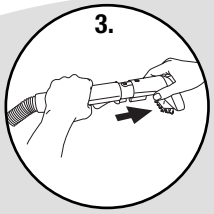
1. When the cleaning cycle you have selected is complete, the SpotBot will beep. The beep will continue until you hit the **STOP** button.
2. Pick up the unit and check the area that was cleaned.
3. If you have used Oxy GEN2, this chemical will continue to work for the next six to eight hours. Cleaning your spots and stains all the way to the backing of the carpet.

Tip:

Some difficult stains may require that you run the cleaning cycle a second time.

For Manual/Hose Cleaning

1. Before turning off the SpotBot, vacuum up clean water to thoroughly rinse out the inside of the Vacuum Flex Hose. Then, lift the Vacuum Flex Hose upwards to drain any remaining water into the Dirty Tank.
2. Disconnect the cleaning tool from the Vacuum Flex Hose by pushing down on the button lock and pulling straight off (do not twist tools to remove them).
3. Once the tool is removed from the Vacuum Flex Hose it can be cleaned by rinsing under clean running water.

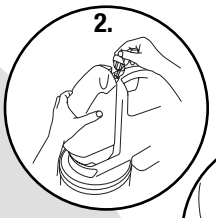


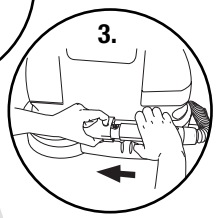
Storage

1. Unplug the Power Cord from the outlet. Wrap Power Cord around the cord wrap.
2. Empty and rinse the Dirty/Collection Tank after each use, or when dirty water reaches the indicated maximum fill line. To remove the tank, lift up the Dirty Tank latch and pull the tank out. Dump out the dirty water and rinse with clean. Replace the tank into the unit for storage.
   After using the SpotBot's Handsfree feature, wipe the window and brushing area with a soft cloth.
3. If you were using your SpotBot manually, wrap the Vacuum Flex Hose around the unit and secure the Spray Trigger into the receiver on the front of the unit.
4. Place the Storage Tray unto the base of the unit
5. Store unit indoors at room temperature (40° to 110°F).

Tip:

If a significant amount of water and solution(s) remain in the clean tank, your unit can be stored with liquid in the clean tank. However, if you have added Oxy GEN2 into the clean tank, fresh Oxy GEN2 should be added prior to the next use to optimize performance.





Tip:

Clean out the Black Valve periodically inside of the Dirty/Collection Tank.

Handsfree Cleaning

Cleaner will not run

Possible Causes	Remedies
1 Power cord not plugged in.	1 Check electrical plug.
2 Blown fuse/tripped breaker.	2 Replace household fuse or reset breaker.
3 The unit is not sitting flat on the carpeting.	3 Remove what is obstructing the floors surface.
4 Vacuum Flex Hose is not snapped into place securely.	4 Check to make sure the Vacuum Flex Hose is snapped into place.

Unusual or Odd Noise

Possible Causes	Remedies
1 Clean/Solution tank is out of fluid.	1 Fill Clean Solution Tank.

Reduced or No Spray

Possible Causes	Remedies
1 Spray Tip clogged.	1 Clean Spray Tip.
2 Clean/Solution tank is out of fluid.	2 Fill Clean/Solution Tank.
3 Clean/Solution tank is not inserted Into the unit securely.	3 Gently press the Clean/Solution Tank Until you see “bubbles” coming from the base of the tank.

No Suction

Possible Causes	Remedies
1 Tank is full.	1 Empty tank.
2 Dirty/Collection tank latch is not down.	2 Push latch down, securely into place.
3 Black Valve on the Dirty/Collection Tank is missing.	3 Replace Black Valve into Dirty/ Collection tank.

Manual/Hose Cleaning

Cleaner will not run

Possible Causes	Remedies
❶ Power cord not plugged in.	❶ Check electrical plug.
❷ Blown fuse/tripped breaker.	❷ Replace household fuse or reset breaker.
❸ Hose not removed from receiver.	❸ Remove Hose.

Unusual or Odd Noise

Possible Causes	Remedies
❶ Clean/Solution tank is out of fluid.	❶ Fill Clean Solution Tank.

Reduced or No Spray

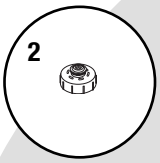
Possible Causes	Remedies
❶ Spray Tip clogged on Tough Stain Brush.	❶ Clean Spray Tip.
❷ Clean/Solution tank is out of fluid.	❷ Fill Clean/Solution Tank.
❸ Clean/Solution tank is not inserted into the unit securely.	❸ Gently press the Clean/Solution Tank until you see “bubbles” coming from the base of the tank.

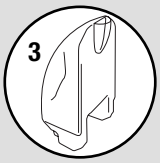
No Suction

Possible Causes	Remedies
❶ Tank is full.	❶ Empty tank.
❷ Dirty/Collection tank latch is not down.	❷ Push latch down, securely into place.
❸ Black Valve on the Dirty/Collection Tank is missing.	❸ Replace Black Valve into Dirty/ Collection tank.

Replacement Parts

Item	Part No.	Part Name
1	203-6643	Clean Tank Assembly (includes Cap/Insert)
2	203-2552	Clean Tank Cap
3	203-6645	Dirty Tank
4	203-6647	Storage Tray
5	203-6648	Hose Clip
6	203-6651	3" Tough Stain Brush
CLEANING FORMULAS		
7	497	64 oz. Little Green® Formula
8	499	32 oz. Little Green® Formula
9	797	64 oz Pet Odor & Stain Removal™ Formula
10	799	32 oz Pet Odor & Stain Removal™ Formula
11	801	32 oz Oxy GEN2™





About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited **One** Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Services" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or write:
BISSELL Homecare Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

BISSELL
WE MEAN CLEAN

©2005 BISSELL Homecare, Inc
Grand Rapids, Michigan
All rights reserved. Printed in China
Part Number 203-6650
Rev 05/05
Visit our website at:
www.bissell.com